Narayan Das Kohli

Deputy Manager – IT (System Administrator)
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SUMMARY: Highly capable, versatile, and accomplished Senior IT Engineer with more than 10 years of extensive management experience, planning and implementing computer systems and network infrastructure. Offer in-depth knowledge of multidisciplinary hardware technology builds, installation configurations, migrations, upgrades, and troubleshooting skills.

ACADEMICS

Title	Specialization	Institute	Score	Date
BSCS	Computer Science	University of Sindh	3.34/4.00	2013
HSC	Engineering Science	BISE Mirpur Khas	63%	2008
SSC	Science	BISE Mirpur Khas	83%	2006
DIT	Information Technology	SBTE Karachi	78%	2011

CERTIFICATIONS

Title	Authority	Certification ID
PMP: Project Management Professional	PMP-PMI	PMI ID: 3190370
Microsoft MCSE **–** Infrastructure	Microsoft	MCID: 15347783
Microsoft Azure Cloud - Administration	Microsoft	MCID: 15347783
Microsoft MCSA **–** System Administration	Microsoft	MCID: 15347783
Microsoft MCP, MOS **–** System Administration	Microsoft	MCID: 15347783
ITIL 4 Foundation	Axelos	GR671027190NB
Google IT Support Professional	Google	2J46N8MAJKU7
CCNA Associate	Cisco	CSCO13470711

EXPERIENCES   TOTAL 10 YEARS

Company	Title	Duration	Country
Sui Southern Gas Company - SSGC	Deputy Manager – IT	Feb 2022	Pakistan
Alpha Data Recruitment - ADNOC	IT Infrastructure Engineer	1 Years	UAE
Cygnus Telecom LLC	IT Support Engineer - Lead	8 Months	UAE
Point Solutions LLC	IT Support / Network Engineer	2 Years	UAE
SYMECS Institute of IT	Head of IT (System Admin)	5 Years	Pakistan

WORK HISTORY

Sui Southern Gas Company - SSGC	**Feb 2022 – Present**
Deputy Manager IT (System Admin)	**Karachi, Pakistan**

- MECM/SCCM, SQL Server and Reporting, Asset Inventory, Remote Installation
- Microsoft Exchange Server Administration 2019 with Barracuda SMTP Mailing Services
- VMware ESXi, Windows Admin Center, Microsoft Hyper – V Virtualization
- Active Directory, DNS, DHCP, RODC, FSMO, WDS, GPOs and AD Management Services
- WSUS Patch Management, Upstream, Downstream Servers,
- Monitoring, Maintaining & Troubleshooting LAN, WAN, Server, Firewall & Switching
- Acronis Cloud Backup Solutions with QNAP-NAS for ALL workstations & Servers

- Endpoint Protection: Kaspersky Cloud Security, eScan Antivirus
- Provides L1, L2 and L3 IT Supports Services (more than 50 branch offices)
- Project Management and Execution, Reporting to the DGM (IT Chief)
- SLA Management, Procurement & Direct Communication with Vendors
- Azure AD Connect, Microsoft 365, and Oracle ERP End user Support.

ADNOC – Abu Dhabi (Alpha Data Recruitment) – Project of Accenture   Oct 2020 – Oct 2021

Infrastructure Engineer IT   **Abu Dhabi, United Arab Emirates**

- Project executed in ADNOC subsidiary via Accenture
- Microsoft Azure Cloud, Azure AD Connect
- Microsoft Intune – Mobile Device Management - MDM
- Microsoft Intune – Mobile Application Management - MAM
- Microsoft 365 Services – Azure, SharePoint, Exchange, Office 365, Teams, OneDrive
- SCCM, Intune, Windows Autopilot
- PowerShell Scripting, Automation Scripting
- Windows 10 Enterprise deployment using SCCM, Bit locker, Windows Defender
- End user IT support for all branch offices
- Install, configure and maintain servers, PCs, Peripherals devices, Packaged Software, Antivirus, Utilities, software and tools.

Cygnus Telecom LLC   Feb 2020 – Sep 2020

IT Support / Network Engineer - Lead   **Dubai, United Arab Emirates**

- Provides IT services and reporting to the IT Chief Director
- Project management by identifying deliverables, proposing timelines & budgeting
- Provides L1, L2 and L3 Supports to 3 branch offices
- Microsoft 365 Services, Microsoft ATP, Exchange Server, SharePoint, Teams, OneDrive & Yammer
- DC Server, ADC, DNS, DHCP, GPO, WSUS, NTP, GPO, DFS, VPN, IIS, Apache Server
- PBX VoIP Services 3CX Cloud Phone & Avaya PBX
- Web Hosting & DNS Cloud flare Management, WHM Panel for Multiple Hosting
- Tally ERP, Orion, QuickBooks End User Support
- Fortinet, Cyberoam Firewall - IPsec, SSL, PPTP VPN
- QNAP, QSAN NAS, Cloud Backup, RTRR, DynDNS, Snapshot
- IT Service Management, Project Execution & Implementation
- Monitoring, Maintaining & Troubleshooting LAN, WAN Network, Switches, Access Point
- Acronis Cloud Backup Solutions with NAS for ALL workstations & Servers
- Endpoint Protection: Kaspersky Cloud Security(iOS, Android, Windows)
- Wireless Technology: Aruba, Unifi Ubiquiti Wi-fi Access Point

Point Soluttion LLC   Feb 2018 - Jan 2020

IT Support Engineer   **Dubai, United Arab Emirates**

- Supporting onsite & offsite Clients across the Middle East, UAE
- Microsoft 365 Services, Exchange Server, SharePoint, Power App, OneDrive, Visio
- Firewall SonicWall & Cyberoam - NAT, SSL, IPSEC VPN, IPS, DHCP, IIS, Apache Services
- Microsoft Azure Email Protection, Outlook, Intune, MDM, MAM, Microsoft Defender ATP
- Cisco Switching, VLAN, Inter VLAN, DHCP, IP, & Routing- OSPF, RIP, EIGRP Protocols
- QNAP NAS: Cloud RTRR, Snapshot, RAID, Backup & Disaster Recovery, Remote Replication
- CCTV Camera NVR Solutions, Avaya IP Phone PABX, 3CX Cloud PABX
- Wireless Technology: TPLink, DLink, SysLink, Aruba & Unifi Wi-fi Controller
- DNS, DynDNS, WHM Web Hosting, DNS Cloud Flare, SSL, WCF Services
- Backup Solutions: Ultrabak, Acronis, Handy Recovery, Mini Tool
- Endpoint Security: eScan, Trend Micro, Kaspersky
- USB bootable, Creating ISO File – Rufus, UltraISO, Putty, MBR, GPT Partitioning
- Windows Server 2019, Windows 11, Windows 10 and BIOS Password Breaking

SYMECS Institute of Information Technology	Jan 2014 - Feb 2018

Head of IT (System Admin)	Mirpur Khas, Pakistan

- Managed IT Infrastructure, LMS, and Student Record Management
- Microsoft MCP, MCSA, MCSE Trainer and final year projects of the university
- Web Designing & Web Development using PHP with MySQL Apache Server
- Microsoft C#.NET using Visual Studio with Microsoft SQL and Crystal Reporting
- Service Level Agreement - SLA
- Kaspersky Endpoint Protection
- WHM Portal, DNS Management, and Web Hosting

🎓 PROJECT DESIGNED & EXECUTED

Abu Dhabi Oil & Gas Company (ADNOC)	Project via Accenture

- Sixty Thousands device upgrade and migration using SCCM Windows Autopilot
- Microsoft Intune – MDM and MAM Deployment

IDS - Business Center	Dubai, UAE

- Microsoft 365 Services, Firewall and Wi-Fi Controllers setup

CYGNUS TELECOM LLC	Dubai, UAE

- IMAP to Microsoft 365 Email Migration for five Domains with Microsoft Defender ATP
- 3CX Cloud PBX Setup, Backup and Reporting
- Fortinet firewall implementation with IPsec, SSL VPN
- Kaspersky End Point Security Solutions

Lifecare International LLC	Dubai, UAE

- M365, Share Point, Microsoft Azure Information Protection - AIP
- NAS to Microsoft Share Point Data Migration

Savills Real Estate & Properties	Dubai, UAE

- Microsoft 365 with Mimecast Email Security, Domain Migration
- Antivirus Sophos Endpoint Security

Hayway Group LLC	Dubai, UAE

- ❖ Firewall Fortinet Implementation with SSL VPN
- ❖ Microsoft 365 Services, SharePoint, OneDrive

Al Ali Construction – RAK	Dubai, UAE

- QNAP NAS for 5 branches using RTRR Technology

SYMECS Institute of IT	MPK, Pakistan

- Students Management Portal using PHP and MySQL Apache Server
- Biometric Attendance Portal using C#.NET and SQL with Crystal Reporting
- Agricultural Account Management Portal using PHP and MySQL
- Medical Management portal using PHP and MySQL
- Students Examination System using .NET Technology
- Jobs portal using PHP/MySQL

🎓 LANGUAGES

English, Urdu, Hindi, Sindhi & Gujarati   Read, Write & Speak skills

🎓 REFERENCES

Asim Khattak – IT Operation Manager

- Cygnus Telecom LLC UAE
- asim@cygnustelecom.com
- +971 50 662 5506

Troi Punzal – IT Manager

- Savills Real Estate UAE
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